E-mail: neael@rediffmail.com Telephone: 0771- 4030947 Website: www.neweraltd.com

New Era Alkaloids & Exports Limited

Registered Office: 408, Wallfort Ozone, Fafadih, Raipur (Chhattisgarh) 492001 [CIN NO: L24100CT1994PLC008842]

REF: NEWERA/MSEI/25-26/43

11th October, 2025

Metropolitan Stock Exchange of India Ltd. (MSEI) Vibgyor Towers, 4th floor, Plot No C 62, G - Block, Opp. Trident Hotel, Bandra Kurla Complex, Bandra (E), Mumbai – 400 098

Dear sir/madam,

SUBMISSION OF STATEMENT OF INVESTOR COMPLAINTS FOR THE QUARTER ENDED ON 30th SEPTEMBER, 2025

We are submitting herewith the Statement of Investor complaints under Regulation 13 (3) of SEBI (Listing Obligation & Disclosure Requirements) Regulations, 2015 for the quarter ended on 30th September, 2025.

Kindly take the submission on records in terms of the above-mentioned regulation and acknowledge the same.

Yours faithfully, For, New Era Alkaloids & Exports Limited

(Khushboo Rathi)

Company Secretary & Compliance Officer M. No.: A66878

Enclosure: As stated above

BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD.

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262) CIN No: U67120DL1993 PTC 052486

Regd&Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir, Behind LSC Near Dada HarsukhdasMandir, New Delhi-110062, Phone: 011-29961281-83 Fax: 011-29961284 Email: beetal@beetalfinancial.com, Web Site: www.beetalfinancial.com

Dated: 08/10/2025

BTL/IG/Q-2/2025-2026/128

NEW ERA ALKALOIDS AND EXPORTS LIMITED 408, WALLFORT OZONE FAFADIH, RAIPUR CHHATTISGARH 492001

Dear sir,

As desired by you, we append below the status of complaints received during the quarter **JULY 2025 TO SEPTEMBER2025**

COMPLAINT RECEIVED FROM	OPENING BALANCE	RECEIVED	RESOLVED	PENDING
SEBI	NIL	NIL	NIL	NIL
BSE/NSE	NIL	NIL	NIL	NIL
SHAREHOLDERS/INVESTORS	NIL	NIL	NIL	NIL
ODR Smart Portal	NIL	NIL	NIL	NIL

Please note that Complaint (s)appearing in the SEBI column consist of Complaint received in our SCORE portal only.

This certificate is issued in accordance to Reg 13 of SEBI (LODR) Regulations, 2015

Thanking you,

Yours sincerely,
For BEETAL
Financial & Computer services Pvt. Ltd.

(Punit Mittal) General Manager